

21 December 2020

Dear Valued SAMWUMED Member

SAMWUMED FAMILY PRACTITIONER CHANGES IN 2020

SAMWUMED continues to maintain our standing as one of the most cost-effective Schemes in its category, without compromising on the quality of our benefits.

SAMWUMED realises that Family Practitioners (FPs) also known as General Practitioners in South Africa play a critical role in helping you, our valued members, to improve your health and wellbeing by drawing on their expertise, knowledge and sound clinical judgement.

Benefits of SAMWUMED FP Network

The FPs on the SAMWUMED FP Network have agreed to charge a specific consultation fee for SAMWUMED members. Some of the many benefits to using a contracted FP will include:

- lower costs for you as a member,
- your FP consultation benefits can last longer,
- you have the assurance that the quality of clinical care you receive is continuously monitored and managed.

Locating an FP on the SAMWUMED FP Network

SAMWUMED assures you of our commitment to make the FP Network as comprehensive as possible so that you have reasonable access to a contracted FP. A comprehensive list of all the contracted FPs is available on the SAMWUMED website (www.samwumed.org) and updated weekly.

Specialist referrals

It is important that the FP coordinates your treatment and knows exactly when you visited a specialist and the decisions made in terms of treatment and management. Many illnesses can be effectively managed at an FP level and do not require you to visit a specialist. If the FP believes they have exhausted all treatment options available to them, the next step would be to refer you to a specialist.

You and your dependents will therefore still be required to obtain a referral number from your PFP for a specialist consultation. Please note that visiting a specialist without a valid referral from your PFP could result in non-payment of claims.

Kindly contact us on 0860 104 117 or send an email to info@samwumed.org should you have any queries.

We look forward to providing a quality healthcare service to you.

Yours sincerely,
SAMWUMED